



# The Diplomat Hotel

— Restaurant and Spa —

## GREEN POLICY

From our policies on laundry, plastic, we understand our responsibilities and ensure this is at the heart of our operations. At The Diplomat Hotel Restaurant & Spa, we recognise the impact of our business on the environment and are committed to conducting the hotel in a way that ensures environmental sustainability.

### **We are undertaking the following actions to strive to responsibly lessen our impact on the environment wherever we sensibly can, by:**

- We are Factoring the environment in our everyday decision making at management meetings and with our Staff.
- We are Raising awareness and encouraging our staff to carry out more sustainable business practices by informing and involving them at induction and at regular training sessions.
- Recycling paper, newspapers, glass, batteries, fluorescent and long-life bulbs, cans, and cartridges.
- Operating a 'switch off' policy for office staff to turn off computer equipment and printers when not in use.
- Reducing our usage of harmful cleaning chemicals and replacing these with eco-friendly products wherever possible.
- Reducing our usage of paper by printing double sided.
- Encouraging our guests to explore the local attractions by public transport, bicycle or on foot by providing information on walks, cycle routes and cycle hire information and bus and rail timetables at Reception. We will provide walking maps to local attractions in our room directories.

### **We will continue to:**

- Use low energy light bulbs in public areas.
- Monitor our energy consumption of gas, electricity, and water.
- Use electronic mail where possible to reduce the use of paper.
- Turn off unnecessary lights and taps.
- Buy in bulk.

### **We are working on projects to:**

- Update our website with green travel information e.g., local bicycle hire.
- Continue to reduce our energy consumption by 10% by looking at energy saving devices such as movement lighting, working on long term projects such as implementing LED lighting.
- Use more organic produce, seasonal vegetables, and local produce.
- Use recycled paper for brochures.
- Reduce water use by 10% by fitting water saving devices in toilets.
- We will continuously review our policy to improve our environmental impact.

The Diplomat Hotel is dedicated to balancing our commitment to our Green Policy without compromising on the comfort, standards, and enjoyment of our guests

### **Green Policy for our Guests:**

We would like to enlist the help of our guests in achieving our aims by asking them to:

- Turn off lights when leaving the room.
- Turn off the television when leaving the room.
- Turn off taps.
- Limit the use of heating and turn it off when a window or door is open to the outside.
- Towel and Linen Policy

Our policy is to ensure that guests have a comfortable stay. Therefore, sheets will be changed on every third day for a long stay guest and towels will be changed and when the room is cleaned. Guests are asked to place all towels to be changed into the bath

### **Contact –**

We very much welcome your support in achieving our aims and we appreciate any recommendations you have to further improve the hotel's environmental performance.

Please feel free to [email us](#) any suggestions you might have.